



# **Provider E-Newsletter**

## ***Special Dual Use Alert***

### **National Provider Identifier (NPI)**

**Disclaimer:** All information included herein is of an informative nature only. This newsletter is not intended to take the place of Medicaid Memos, Medicaid Provider Manuals, or any other official correspondence from the Department of Medical Assistance Services (DMAS).

#### **IMPORTANT DUAL USE UPDATE**

With the implementation of the Dual Use period beginning March 26, 2007, The Department of Medical Assistance Services is strongly recommending the following:

1. Providers **should submit several “test” claims** using their NPI to bill. All other claims should be submitted per the normal process using their Medicaid (Legacy ID. This will ensure that there will be no disruption of cash flow while simultaneously ensuring that you have submitted your NPI correctly, and billed correctly utilizing the new billing forms (CMS – 1500 (08/05) or UB 04).
2. In the event there is a problem with the submission of the “test” claims you submit with your NPI you then can resubmit those same claims with your Medicaid ID (Legacy Number) until you determine the error reason for the claims denied and rectify your NPI billing issues. Resubmission of these claims utilizing the Medicaid ID would again ensure cash flow is not an issue for you. Once the errors for the denied “test” claims (submitted with your NPI) are corrected, then another sample of claims should be submitted to ensure all error reasons have been corrected. This will validate your correct usage of the NPI and new billing forms and you can continue to bill all claims with your NPI going forward once confirmation of claims being approved and reimbursement received.

**Important Reminder**-If you have not obtained your NPI, nor shared your NPI, nor received a confirmation letter back from DMAS that your NPI information has been accepted, or if you file electronically (either as a self submitter or through a service center) and **DMAS has not received a** test file, you should not send us claims with your NPI. Those claims will **Deny** on March 26, 2007 and will continue to do so until we have your NPI on file.